

• THE BAYETE COLLECTION •



Bayete • Nkosi • PheZulu
Guest Lodge Guest Lodge Guest Lodge

VICTORIA FALLS, ZIMBABWE

COVID -19
HEALTH AND SAFETY

The Bayete Collection

WE HAVE PUT
SPECIFIC MEASURES
IN PLACE TO ENSURE
THE SAFETY OF OUR
EMPLOYEES AND OUR
GUESTS!

*On a Daily Basis , we are working
to ensure that we meet the latest
Guidance on hygiene and
cleaning!*

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COVID -19 HEALTH AND SAFETY

Staff Training & Protocol

OUR STAFF
MEMBERS HAVE
BEEN BRIEFED
ABOUT THE NATURE
AND SEVERITY OF
COVID-19 AND
RELATED VIRUSES TO
ENSURE THE SAFETY
OF THEMSELVES AND
OUR GUESTS.

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COVID -19 HEALTH AND SAFETY *PPE* *(Personal Protective Equipment)*

THE USE OF PPE IS
MANDATORY AT ALL
OUR PREMISES.
THIS MAY INCLUDE
THE USE OF FACE
MASKS, FACE
SHIELDS AND
GLOVES.

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COVID -19 HEALTH AND SAFETY

Laundry

WE HAVE ADOPTED
AN IN HOUSE
LAUNDRY PROTOCOL
TO ENSURE THE
EFFICIENT
DISINFECTING OF
BEDDING, REUSABLE
FACE MASKS &
GARMENTS.

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HEALTH AND SAFETY

Cleaning & Disinfecting procedures

WE USE CLEANING
PRODUCTS &
PROTOCOLS WHICH ARE
EFFECTIVE AGAINST
VIRUSES IN ALL AREAS
ACCESSIBLE TO STAFF &
GUESTS, INCLUDING
GUEST ROOMS, PUBLIC
AREAS, DINING AREAS &
STAFF QUARTERS.

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COVID -19 HEALTH AND SAFETY *Social Distancing*

THE BAYETE
COLLECTION HAS
ALWAYS ADOPTED THE
FAMILY PERSONAL
TOUCH, HOWEVER
NOW WE WILL DO SO
FROM A DISTANCE.
STAFF WILL KEEP THEIR
DISTANCE FROM
GUESTS WHEREVER
POSSIBLE.

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COVID -19 HEALTH AND SAFETY

Check in Procedure

OUR CHECK IN
PROCEDURE MAY
INCLUDE SPECIFIC
HEALTH & SAFETY
PROTOCOLS SUCH AS
COMPLETING A HEALTH
QUESTIONNAIRE,
HAVING TEMPERATURES
TAKEN & SANITISING
HANDS.

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COVID -19 HEALTH AND SAFETY

Dining

TABLES WILL BE
SEPARATED BY AT
LEAST 2M TO COMPLY
WITH SOCIAL
DISTANCING. WE WILL
ALLOCATE ONE WAITER
PER TABLE TO DO THE
COMPLETE SERVICE
WHERE POSSIBLE &
LIMIT CONTACT.